



Safety First



# Electric Service and Meter Manual

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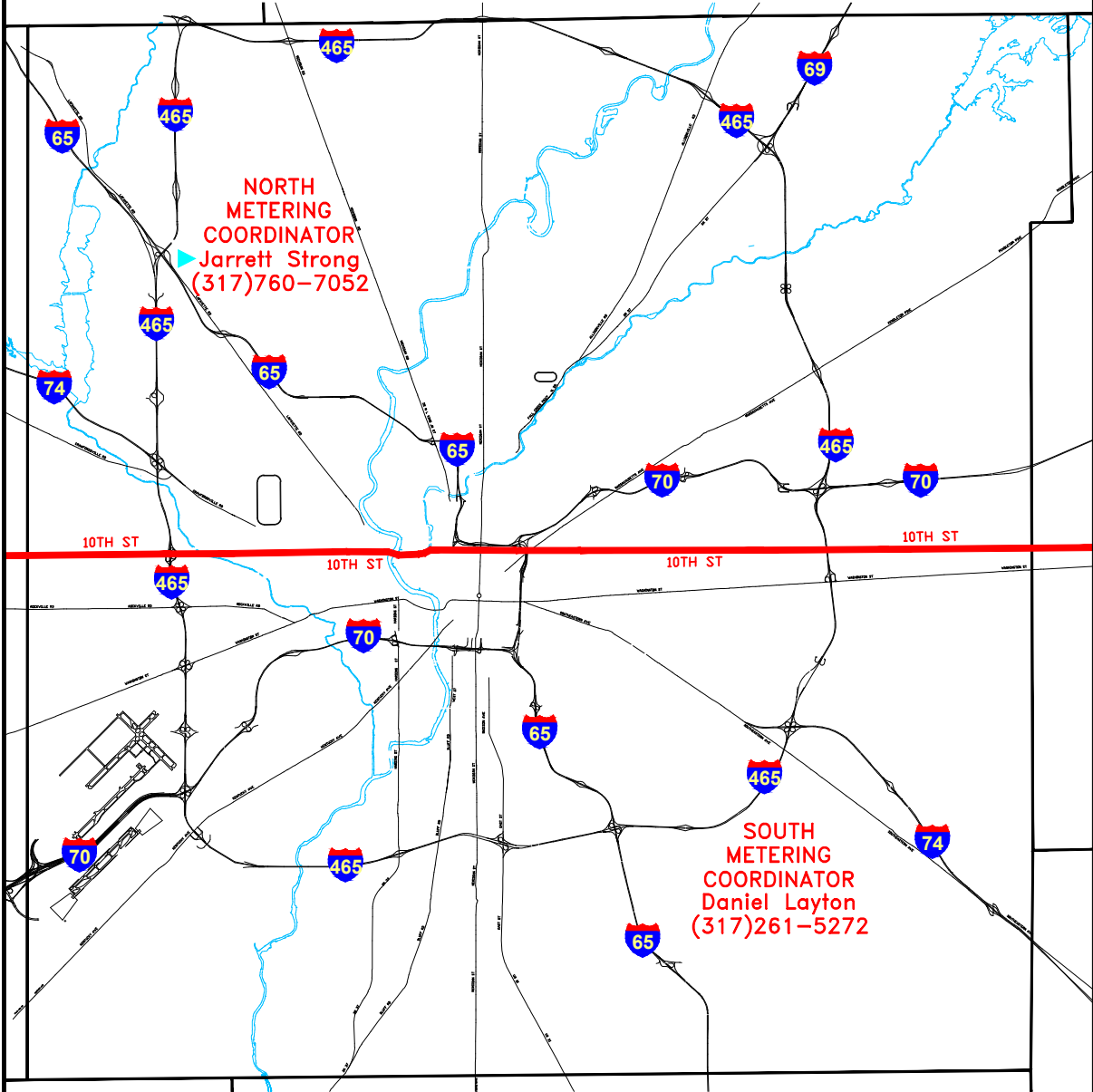
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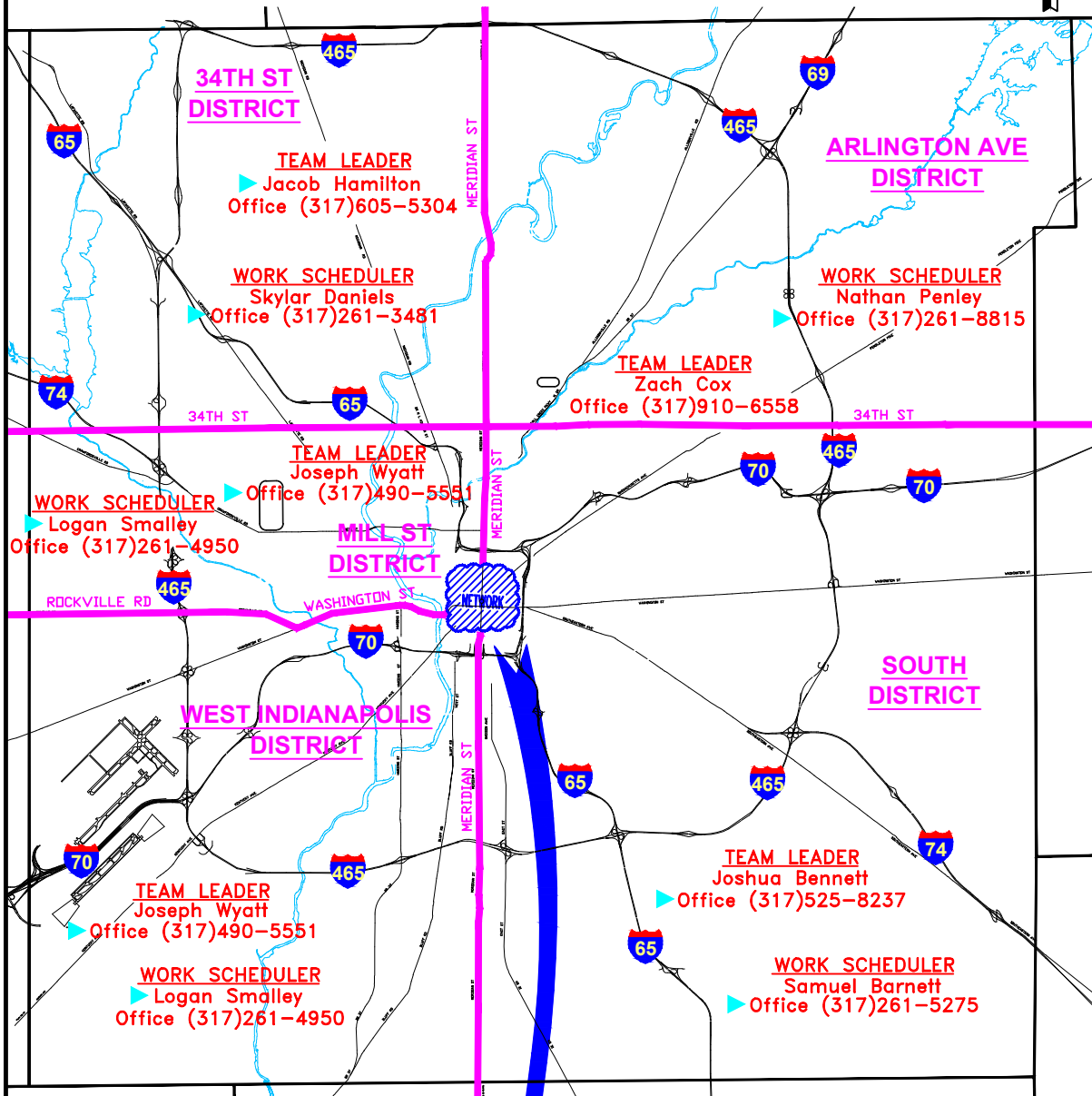
**aes** Indiana



CUSTOMER SERVICE  
 METERING  
 TEAM LEADER  
 Michael Vores  
 (317)261-8106

NOTE:  
 EMAIL ADDRESS FORMAT IS  
 firstname.lastname@aes.com

**METER INSTALLATIONS  
 DISTRICT MAP**



**NOTE:**

Please contact the engineering department first regarding new or altered services, or other powerline questions. Refer to pages GB0-100 and GB0-110.

**DOWNTOWN NETWORK**  
**TEAM LEADERS**  
 Caesar Doyle (317)261-8522

**WORK SCHEDULER**  
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**NOTE:**

EMAIL ADDRESS FORMAT IS  
 firstname.lastname@aes.com

**CONSTRUCTION AND MAINTENANCE DISTRICT MAP**

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## **118 Relocating the residential service point or cable**

400 ampere services or less that need to be relocated or replaced are the responsibility of Service Connections. Services over 400 amperes are the responsibility of the Engineering Department.

For underground services, the customer will be charged for any modifications to their service laterals. Additionally, the customer will always be responsible for the replacement of the meter fitting, trenching, backfill, furnishing and installing any required conduit, and repair of the landscape.

## **119 Upgrading a residential underground service lateral**

Where a customer is upgrading their service and the existing cable size is inadequate for the new service, there will be no charge if the 30 month revenue equals or exceeds the AES Indiana cost of the project. The customer will be responsible for the replacement of the meter fitting, trenching, backfill, furnishing and installing any required conduit and repair of all landscape.

## **120 Overhead service**

An overhead service drop must clear trees and other obstructions and be a minimum of three feet from windows, porches, fire escapes and similar structures. Also, it shall be located so it will not be necessary to climb on roofs to make a connection or disconnection. A suitable support of sufficient strength for the attachment of the service wires shall be provided by the customer. The customer is prohibited from disconnecting their service drop from the point of termination after installation.